Project Group Smart Borders

APP entry questionnaire Federal Police
Frontex Meeting
26 – 27 April 2023
Munich Airport
Agenda

APP entry questionnaire Federal Police
- Objectives
- Changes
- Border Control Process
- User Workflow
To support the mandatory oral entry questionnaire for third-country nationals (TCN), the option of voluntarily pre-registering answers to standard questions will be offered in the future.

- **Accelerating the entry process** on a case-by-case basis
- **Reducing language barriers**
- Giving the possibility to voluntarily answer a standard electronic questionnaire
- **Improving the quality** of border control
The **entry process** for TCN travellers is **deliberately modified** by the pre-registration of answers to the entry questionnaire:

- **Use of various communication measures to spread the APP offer**
- **Tailored passenger management (steering) due to the pre-registration of answers in the APP**
- **Mobile use to scan the QR Code with the TCN answers at border control**

**Outlook:** Possibility to scan the APP QR Code (mobile or printout) containing the answers at the Self-Service-Systems (SSS) or using the camera for facial image capture at manual border control. The information will then be transferred from SSS/ camera to the Integrated Border Control Application (and displayed at manual border control).
Use in Border Control Process

1. Standardised questions are conveniently answered on a mobile device

2. Responses are stored locally and converted into a QR Code

3. QR Code is scanned at manual border control

In the future: QR Code scanning at SSS or camera at manual border control
User Workflow: Welcome Page

How to access the APP?

Via the following domain:
https://entry-questions.bundespolizei.de

or simply by using the QR Code!
User Workflow: Relevance Test

**Why does the relevance check exist?**

To ensure that only those TCN travellers who are required to undergo an interview according to the Schengen Borders Code present a QR code at the manual border control.

- Not a national of the EU, EEA or Switzerland
- Entry to Germany within the next 72h
- No residence card for family members
- No residence permit or long-stay visa

With the start of EES, the EES relevance check is performed at the SSS or manual border control!
User Workflow:
Questionnaire

What are the standard questions?

1) Duration of stay in the Schengen area
2) Reason for the trip
3) Taking up paid employment
4) Planned destinations in the Schengen area
5) Amount of cash
6) Availability of credit/debit card
7) Availability of travel medical insurance
8) Languages of the TCN traveller

Note: As long as questions remain unanswered, no QR Code can be created. The color of the question number indicates whether or not the question has been answered.
Questions and answers to the questionnaire are displayed to the TCN traveler in the selected language for checking purposes.

**User Workflow:**
**QR Code Page**

- **What information does the QR Code contain?**

  The QR Code contains information regarding the version of the questionnaire that was used, a validity time stamp and the answers provided.

  - The QR Code does not contain any of the following information:
    - the TCN’s traveler’s personal data (surname, first name, passport number, etc.)
    - a copy of the questions from the questionnaire
    - the language used while answering the questions
    - the traveler's location when answering the questions
    - the mobile device in use, its operating system or IP address
User Workflow:
Language Selection

How does the APP help to mitigate the "language barrier"?

- All texts of the APP are available in 13 languages.
- The language can be changed on any page within the APP.
- Directly after selecting a language, the active page is immediately displayed in the new language.
- The APP remembers the language selection in order to reapply it when the APP is started again.
- The APP automatically detects the device’s language setting and adopts it, provided it is one of the 13 supported languages.
How will border guards and the TCN traveller read the final document?

The questions and answers in the document are presented in the language chosen by the TCN traveller as well as in German.

There are no differences in content between the QR Code page and the printout.
The **APP entry questionnaire Federal Police** was **developed** and is being **piolated** at Munich Airport.

- The first version of the APP entry questionnaire Federal Police has been developed.
- The QR Code is currently scanned at manual border control using the SCAN APP on a mobile device.
- A pilot of the APP has been under way at Munich Airport since January 2023, carried out by the Munich Smart Borders focus group.
- The Federal Police is working in close cooperation with Munich Airport, Lufthansa and Turkish Airlines to ensure a successful pilot.

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**Outlook:** Expansion of the pilot to Frankfurt Airport and more destinations to Munich.
Thank you for your attention!

Project Group Smart Borders
smartborders@polizei.bund.de
APP entry questionnaire Federal Police
Technical procedure

Private terminal of the TCN traveler

Welcome page
- New survey
- Next

Notes on passenger guidance
- Not relevant

Relevance check
- Relevant
- Not relevant
- Next

Standard questions to support the entry survey
- Edit
- Finished

APP QR code display
- Finished

General functions
- Language
- Help
- Data privacy
- Imprint
- Share APP

Launch APP
- (no answers available)
- (timestamp of the answers invalid)
- (Answers partially available)
- (Responses complete)

Print APP information

Notes on passenger guidance

* = accessible from all pages of the APP
# = operating instructions
In this application is
- no login data required
- no user data used
- no personal data used

This application
- does not require internet connection to run
- does not send data to the Federal Police
- does not send data to third parties