



# Project Group Smart Borders

APP entry questionnaire Federal Police

Frontex Meeting

26 – 27 April 2023

Munich Airport



**BUNDESPOLIZEI**



Bundespolizei



# Agenda

## APP entry questionnaire Federal Police

- Objectives
- Changes
- Border Control Process
- User Workflow







To support the **mandatory oral entry questionnaire for third-country nationals (TCN)**, the option of voluntarily pre-registering answers to standard questions will be offered in the future.



**Accelerating the entry process** on a case-by-case basis



**Reducing language barriers**



**Giving the possibility to voluntarily answer a standard electronic questionnaire**



**Improving the quality** of border control



The entry process for TCN travellers is deliberately modified by the pre-registration of answers to the entry questionnaire:



Use of various communication measures to spread the APP offer



Tailored passenger management (steering) due to the pre-registration of answers in the APP



Mobile use to scan the QR Code with the TCN answers at border control

**Outlook:** Possibility to scan the APP QR Code (mobile or printout) containing the answers at the Self-Service-Systems (SSS) or using the camera for facial image capture at manual border control. The information will then be transferred from SSS/ camera to the Integrated Border Control Application (and displayed at manual border control).



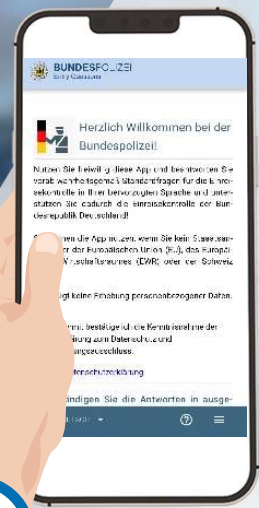


# Use in Border Control Process

TRAVEL  
ADMISSION

1

Standardised questions are conveniently answered on a mobile device



2

Responses are stored locally and converted into a QR Code



3

QR Code is scanned at manual border control



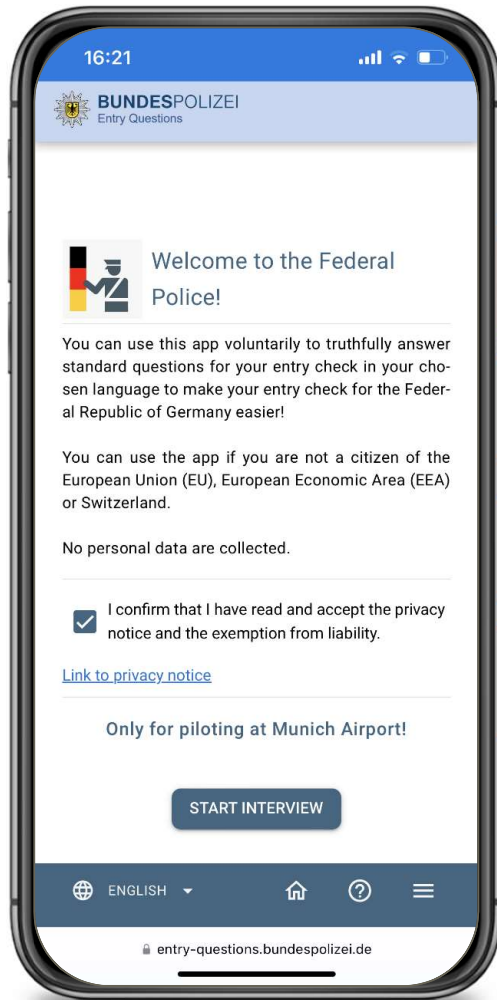
Inhalt des Codes	
Frage	Antwort
Ausfüllzeitpunkt	Do, 01. Dez. 2022 14:13:49 MEZ
Aufenthaltsdauer	vor 3 Stunden ausgefüllt
Reisegrund	bis zu 90 Tage
bezahlte Arbeit	Dienstreise, Messebesuch
Reiseländer	nein
Bargeld	Österreich, Tschechische Republik, Deutschland, Estland
Kredit-/ Geldkarte o.ä.	bis 1000 €
Reisekrankenversicherung	ja
gesprochene Sprachen	ja
	Deutsch, Englisch, andere Sprachen

Screen as displayed to the officers

In the future:  
QR Code scanning at  
SSS or camera  
at manual border control



## User Workflow: Welcome Page



Voluntary use

Definition of user group

No personal data

Mandatory data protection  
notice before questioning

## How to access the APP?

Via the following domain:

<https://entry-questions.bundespolizei.de>

or simply by using the QR Code!



## User Workflow: Relevance Test

16:21

← Relevance test ⓘ

Are you a citizen of the European Union (EU), the European Economic Area (EEA) or Switzerland?

☐ Yes

☒ No

CONTINUE →

ENGLISH

entry-questions.bundespolizei.de

Single choice question

“Next” only after answering the question

## Why does the relevance check exist?

To ensure that only those TCN travellers who are required to undergo an interview according to the Schengen Borders Code present a QR code at the manual border control.

- ✗ Not a national of the EU, EEA or Switzerland
- ✓ Entry to Germany within the next 72h
- ✗ No residence card for family members
- ✗ No residence permit or long-stay visa

With the start of EES, the EES relevance check is performed at the SSS or manual border control!

## User Workflow: Questionnaire

16:22

← Questions about trip ⓘ

1 How long do you plan to remain in the Schengen Area? ^

☐ up to 90 days

☐ more than 90 days

2 What is the main reason for your trip? v

3 Do you plan to take up paid employment? v

No

4 Which Schengen states are you going to travel to? (It is possible to select multiple answers) ^

☐ Austria

☐ Belgium

☐ Switzerland

ENGLISH

entry-questions.bundespolizei.de

Example of a single choice question

Example of an unanswered question

Example of an answered question

Example of a multiple choice question

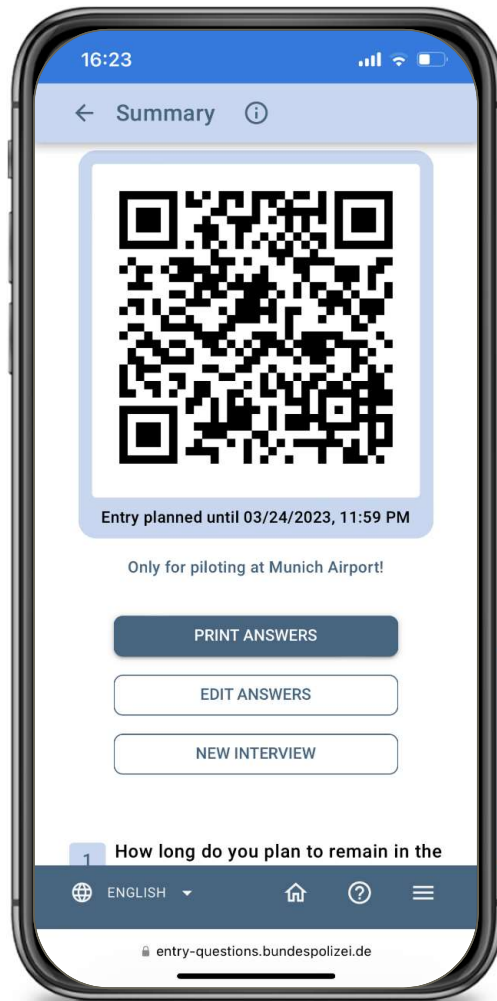
## What are the standard questions?

- 1) Duration of stay in the Schengen area
- 2) Reason for the trip
- 3) Taking up paid employment
- 4) Planned destinations in the Schengen area
- 5) Amount of cash
- 6) Availability of credit/ debit card
- 7) Availability of travel medical insurance
- 8) Languages of the TCN traveller

**Note: As long as questions remain unanswered, no QR Code can be created. The color of the question number indicates whether or not the question has been answered.**



## User Workflow: QR Code Page



Questions and answers to the questionnaire are displayed to the TCN traveler in the selected language for checking purposes

## What information does the QR Code contain?

The QR Code contains information regarding the version of the questionnaire that was used, a validity time stamp and the answers provided.



The QR Code does not contain any of the following information:

- the TCN's traveller's personal data (surname, first name, passport number, etc.)
- a copy of the questions from the questionnaire
- the language used while answering the questions
- the traveller's location when answering the questions
- the mobile device in use, its operating system or IP address

## User Workflow: Language Selection



Example of the QR Code  
Page in French

List of supported languages

## How does the APP help to mitigate the "language barrier"?

- ✓ All texts of the APP are available in 13 languages.
- ✓ The language can be changed on any page within the APP.
- ✓ Directly after selecting a language, the active page is immediately displayed in the new language.
- ✓ The APP remembers the language selection in order to reapply it when the APP is started again.
- ✓ The APP automatically detects the device's language setting and adopts it, provided it is one of the 13 supported languages.

## User Workflow: Printout Page



Printout in German and French

Questions and answers in German and French

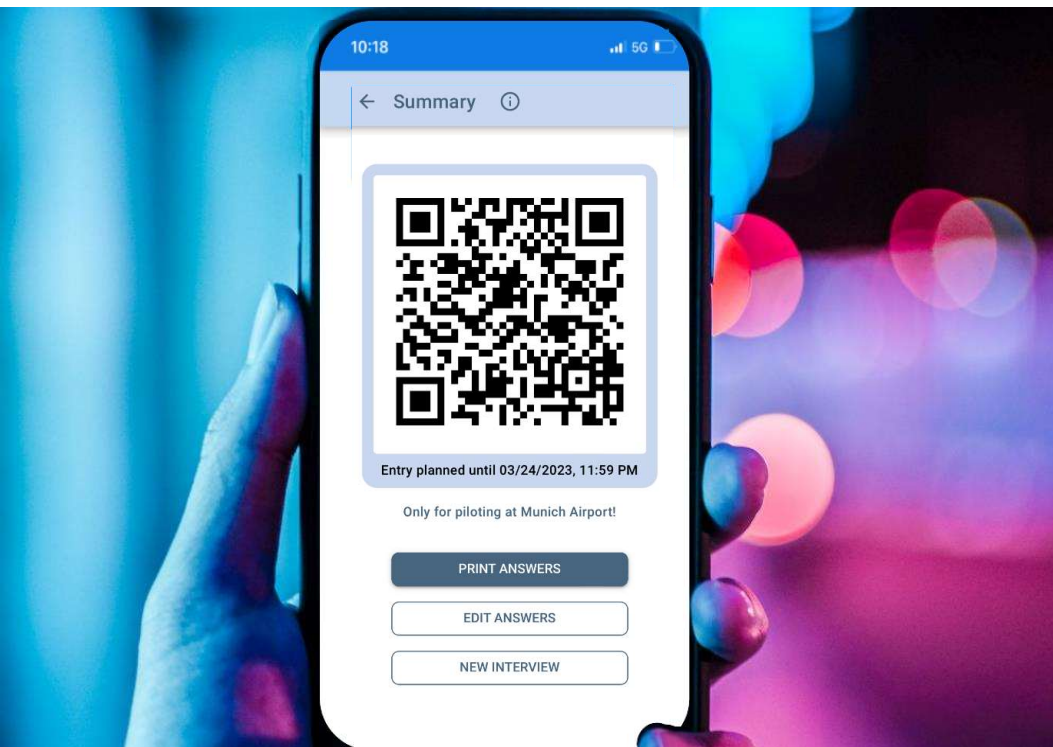
Device and operating system's specific functions for printing, mail, saving, etc.

## How will border guards and the TCN traveller read the final document?

The questions and answers in the document are presented in the language chosen by the TCN traveller as well as in German.

There are no differences in content between the QR Code page and the printout.





← Inhalt des Codes	
Frage	Antwort
Ausfüllzeitpunkt	Mi. 18. Jan. 2023 13:36:22 MEZ vor 1 Minuten ausgefüllt
Aufenthaltsdauer	bis zu 90 Tage
Reisegrund	Touristische oder familiäre Gründe
bezahlte Arbeit	nein
Reiseländer	Deutschland
Bargeld	bis 1000 €
Kredit-/ Geldkarte o.ä.	ja
Reisekrankenversicherung	ja
gesprochene Sprachen	Englisch

View SCAN APP

The APP entry questionnaire Federal Police was developed and is being piloted at Munich Airport.



The first version of the APP entry questionnaire Federal Police has been developed.



The QR Code is currently scanned at manual border control using the SCAN APP on a mobile device.



A pilot of the APP has been under way at Munich Airport since January 2023, carried out by the Munich Smart Borders focus group.



The Federal Police is working in close cooperation with Munich Airport, Lufthansa and Turkish Airlines to ensure a successful pilot.



**Outlook:** Expansion of the pilot to Frankfurt Airport and more destinations to Munich.

# Thank you for your attention!

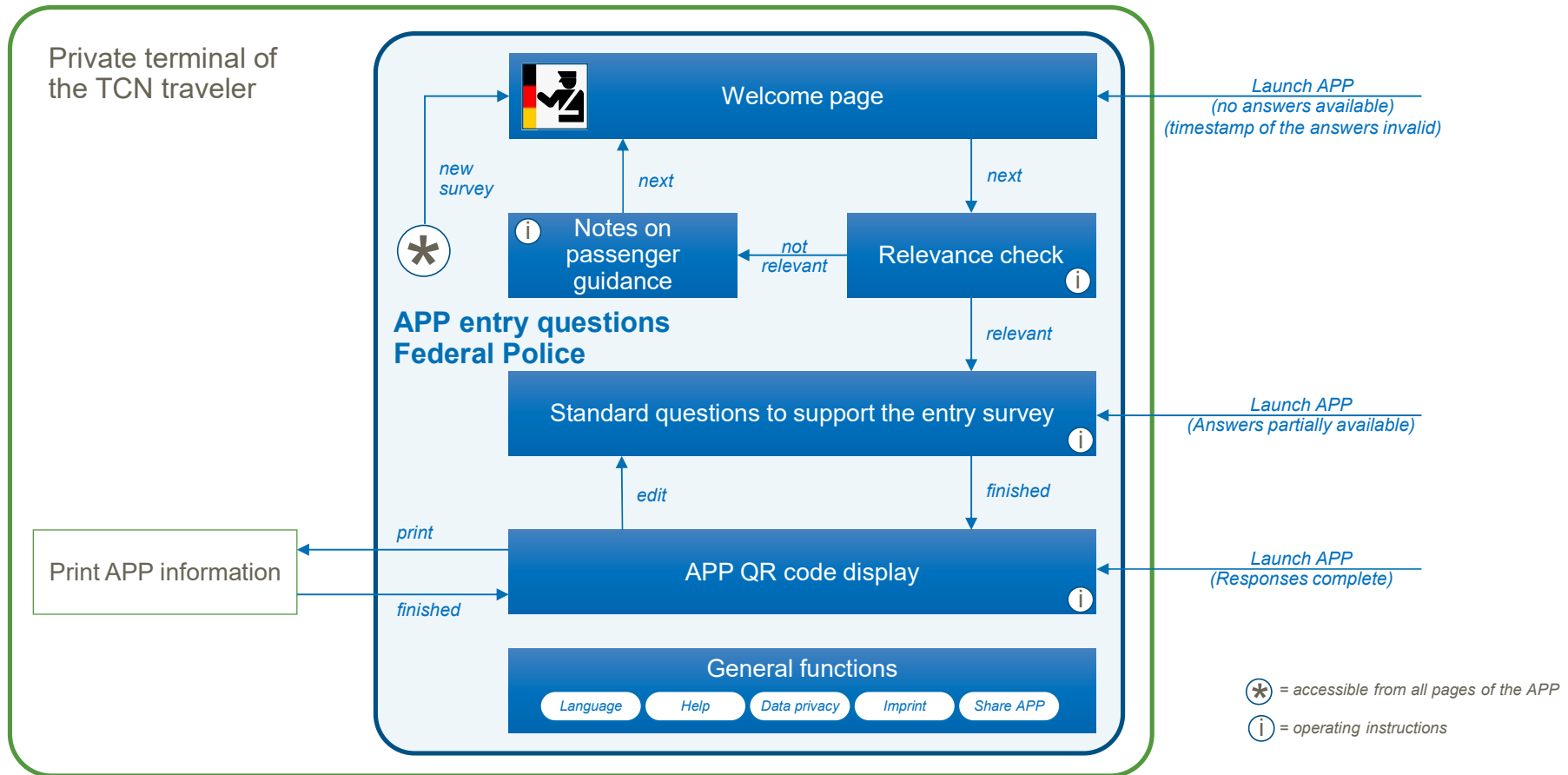
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# APP entry questionnaire Federal Police

## Technical procedure







# APP entry questionnaire Federal Police

## APP entry questions Federal Police overview of subject data

